

## GLPI-PROJECT - Feature #1128

### Not use "Add and Close" when ticket closed

09/03/2008 09:13 PM - moyo

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Low	<b>Due date:</b>	
<b>Assignee:</b>	moyo	<b>% Done:</b>	0%
<b>Category:</b>	Helpdesk	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	0.72		

#### Description

Display : "Add and Open"

<http://www.glpi-project.org/forum/viewtopic.php?id=11767>

"Assign" status set if assign is defined

else "set" new status

#### History

#1 - 11/18/2008 05:50 PM - walid

when a ticket is reopend, which status should it take ?

#2 - 11/29/2008 11:39 PM - moyo

- Status changed from New to Closed

(In r7625) Not use "Add and Close" when ticket closed

fixed #1128