

## callcenter - Bug #2771

### Do not set priority but urgency

04/22/2011 11:08 AM - walid

<b>Status:</b>	Resolved	<b>Start date:</b>	04/22/2011
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	SphynXz	<b>% Done:</b>	100%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.0 RC1		

#### Description

Since GLPI 0.78, users give urgency and not priority. Priority is computed using the matrix which is found in the general configuration

#### Associated revisions

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##### Revision 7 - 04/26/2011 02:08 PM - SphynXz

Fixed #2771 : Show Urgency instead of Priority

#### History

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##### #1 - 04/22/2011 11:12 AM - walid

- Target version set to 1.0 RC1

##### #2 - 04/26/2011 02:08 PM - SphynXz

- Status changed from New to Resolved

- % Done changed from 0 to 100

Applied in changeset r7.