

GLPI-PROJECT - Feature #3673

Improve Delegate

06/19/2012 09:12 AM - remi

Status:	Feedback	Start date:	06/19/2012
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Helpdesk	Estimated time:	0.00 hour
Target version:	Unplanned		

Description

For now a user can have delegation for a group, but this is a manual assignment.

Need to allow this as an automatic feature.

Proposal:

- new group attribute : all member have delegation (to create ticket for other member)
- new profil right : have delegation for all user (of the entity), in standard and simplified interface.

Probably, also need to make "see all tickets" available for post-only.

History

#1 - 06/19/2012 10:33 AM - remi

Can be used as a workaround (all new dynamic member will have delegation):

```
ALTER TABLE `glpi_groups_users` CHANGE `is_dynamic` `is_dynamic` TINYINT( 1 ) NOT NULL DEFAULT '1'
```

#2 - 06/26/2012 08:08 AM - moyo

- Target version set to 0.84

#3 - 03/05/2013 03:08 PM - moyo

- Target version changed from 0.84 to 0.85

#4 - 06/23/2013 05:13 PM - moyo

- Target version changed from 0.85 to Unplanned