

GLPI-PROJECT - Bug #5250
Built ticket for mail from outlook

03/15/2015 08:17 PM - yllen

Status:	New	Start date:	03/15/2015
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:	0.85.5		

Description

Lors de la création d'un ticket provenant d'outlook, le titre du mail est remis dans le corps du ticket.
(si besoin j'ai le mail original)

...

From: "toto" <xxx@xx.fr>
To: <testsupportglpi@free.fr>
Subject: Test sans certificat
Date: Sun, 15 Mar 2015 19:43:12 +0100
Message-ID: <005301d05f4f\$e41c7630\$ac556290\$@xx.fr>
MIME-Version: 1.0
Content-Type: multipart/alternative;
 boundary="-----=_NextPart_000_0054_01D05F58.45E0DE30"
X-Mailer: Microsoft Outlook 15.0
Thread-Index: AdBfR/Fu9VXW+OlgQTOh8xffRd7P0A==
Content-Language: fr
X-Greylist: Sender IP whitelisted, not delayed by milter-greylst-4.4.3 (osiris.lip6.fr [132.227.60.30]); Sun, 15 Mar 2015 19:44:28 +0100 (CET)
X-Scanned-By: MIMEDefang 2.75 on 132.227.60.30

This is a multipart message in MIME format.

-----=_NextPart_000_0054_01D05F58.45E0DE30
Content-Type: text/plain;
 charset="US-ASCII"
Content-Transfer-Encoding: 7bit

Ceci est la description.

-----=_NextPart_000_0054_01D05F58.45E0DE30
Content-Type: text/html;
 charset="US-ASCII"
Content-Transfer-Encoding: quoted-printable

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 3.2//EN">
<HTML>
<HEAD>
<META HTTP-EQUIV=3D"Content-Type" CONTENT=3D"text/html; =
charset=3Dus-ascii">
<META NAME=3D"Generator" CONTENT=3D"MS Exchange Server version =
rmj.rmm.rup.rpr">
<TITLE>Test sans certificat</TITLE>
</HEAD>
```

```
<BODY>
<!-- Converted from text/rtf format -->

<P DIR=3DLTR><SPAN LANG=3D"fr"><FONT FACE=3D"Calibri">Ceci est la =
description.</FONT></SPAN><SPAN LANG=3D"fr"></SPAN></P>

<SPAN LANG=3D"fr"></SPAN><SPAN =
LANG=3D"fr"></SPAN><SPAN LANG=3D"fr"></SPAN><SPAN =
LANG=3D"fr-fr"></SPAN></P>

<P DIR=3DLTR><SPAN LANG=3D"fr"></SPAN><SPAN LANG=3D"fr-fr"></SPAN></P>

<P DIR=3DLTR><SPAN LANG=3D"fr"></SPAN></P>

</BODY>
</HTML>
-----=_NextPart_000_0054_01D05F58.45E0DE30--
```

History

#1 - 03/15/2015 08:17 PM - yllen

- Subject changed from *Built ticket for outlook* to *Built ticket for mail from outlook*

#2 - 04/09/2015 01:10 PM - moyo

- Target version changed from *0.85.3* to *0.85.4*

#3 - 04/30/2015 12:29 PM - moyo

- Target version changed from *0.85.4* to *0.85.5*