

customfields - Bug #5403

Tab Historical no longer works

07/07/2015 09:01 PM - blerohellec

Status:	New	Start date:	07/07/2015
Priority:	Normal	Due date:	
Assignee:		% Done:	20%
Category:		Estimated time:	0.00 hour
Target version:			
Description			
v1.7 for GLPI 0.85			
Enable CF for a device type, let's say Ticket go to a ticket, add its Custom Fields. Go to Tab Historical of Ticket -> msg "Security die trying to load a forbidden class name", and the tab is empty			
No pb until one adds Custom Fields to a ticket. Same with Computer, Monitor, etc			

History

#1 - 07/20/2015 10:06 AM - blerohellec

Same error when I add a task to a ticket which has already Custom fields. Nevertheless the task is correctly added.

See also topic #62613 in the forum (May 2015) : <http://forum.glpi-project.org/viewtopic.php?id=62613>

The error persists until the lines related to plugin CF have been deleted from table glpi_logs.

#2 - 08/13/2015 09:50 PM - smithj4

I had the same problem. I checked the database and code and it comes from rows in the glpi_logs table where the forth column has a zero, itemtype_link='0'. This comes from the inc/field.class.php file, where on line 485 it calls the Log::history() function and passes 0 as the forth argument every time. The fusioninventory plugin had a similar problem. So changing this to the empty string "" fixed the problem. I also had to update all of the zeros in my database to make the history tab work again:

```
# mysql glpi
mysql> UPDATE glpi_logs SET itemtype_link="" WHERE itemtype_link='0';
```

#3 - 08/24/2015 09:55 AM - blerohellec

- % Done changed from 0 to 20

Thx for the tip.

1.7 is corrected.

The migration shall be corrected too in a near future.