

GLPI-PROJECT - Bug #5426

Ticket template : Problem with hidden request source

07/21/2015 09:36 AM - tsmr

Status:	Resolved	Start date:	07/21/2015
Priority:	Normal	Due date:	
Assignee:	tsmr	% Done:	100%
Category:	Helpdesk	Estimated time:	0.00 hour
Target version:	0.90		

Description

On a ticket template :

- add a default value to field title : XXX
- add a default value to request source : Email
- Hide the request source field

result : the request source field on a new ticket show ticket title and not the request source default value

Associated revisions

Revision 23617 - 07/21/2015 03:15 PM - tsmr

Ticket template : Problem with hidden request source.
fix #5426

History

#1 - 07/21/2015 03:15 PM - tsmr

- Status changed from *New* to *Resolved*
- % Done changed from *0* to *100*

Applied in changeset r23617.