

## Behaviors - Bug #5574

### Bug to use with GLPi API

11/21/2018 02:19 PM - verdanatech

<b>Status:</b>	Rejected	<b>Start date:</b>	11/21/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	yllen	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	2.1.2		

#### Description

we found a BUG when using Behaviors with the GLPi API.

When the call is opened via API and the requester is required, PLUGIN can not recognize the requester coming via API, blocking the creation of the ticket.

We commend the change to 1 file to correct this error.

File: behaviors / inc / ticket.class.php

we inserted a conditional for the plugin to validate the session.use\_cookies = 0 variable and accept it for opening API calls.

Resolution:

in beforeAdd(Ticket \$ticket) we created a IF to test API interaction:

```
static function beforeAdd(Ticket $ticket) {
    global $DB;
    //this line is new
    if (!empty(ini_get('session.use_cookies'))) {
        if (lis_array($ticket->input) || lcount($ticket->input) {
            // Already cancel by another plugin
            return false;
        }
    }
    $dbu = new DbUtils();
    ...
    ...
    }
    ...
    ...
```

the file attached

#### History

#1 - 11/21/2018 04:42 PM - yllen

Behaviors must read data from api like it reads data from webservicees.

You must put correct value in your json, like core done ('\_users\_id\_requester')

#2 - 11/21/2018 04:42 PM - yllen

- Status changed from New to Rejected

**Files**

ticket.class.php

31.4 KB

11/21/2018

verdanatech

---